



Animal Manners Policies and Procedures

I understand that ALL dogs that visit Animal Manners MUST initially pass a temperament evaluation unless Animal Manners staff has given approval prior to any scheduled visits.

My dog is well socialized and has not shown any aggressive or threatening behavior toward people or other dogs.

I agree that my dog is in good health.

I have provided a copy of my dog's current vaccination records.

I understand that a deposit of \$100 for a weekend stay or 50% of the total stay for reservations longer than 5 days is required at the time of my reservation, and that I may be charged if my cancellation falls outside the cancellation policy requirements.

I understand that day stay rates are based on a 10 hour stay and any time beyond that will be charged at a rate of \$5 per hour unless other arrangements have been made ahead of time.

I understand that overnight stays are based on a 24 stay from time of check in and any time beyond that will be charged at a rate of \$5 per hour unless other arrangements have been made ahead of time.

Animal Manners recommends that all guests be on a parasite treatment program. If external parasites are discovered on your pet a flea bath will be required and a charge of \$35 will be added to your stay.

Please understand that Animal Manners is also our home and we welcome your dog into our family as a part of our own. We ask that you respect our time by communicating as best you can approximate pick up and drop off times for your pet's stay.

Cancellation Policy

We work very hard to meet the needs of our client's busy schedules. Should you need to cancel please be familiar with our cancellation policy below:

To schedule any training service, we must have a valid credit card on file. Alternative forms of payment may be used if arrangements are made ahead of time.



Animal Manners • 916.804.1338

www.AnimalMannersWestSac.com • Kris@AnimalMannersWestSac.com

1535 Linden Road, West Sacramento, CA 95691

Animal Manners



Group Classes – To cancel for a full refund or enroll in a different class date, please notify us at least five (5) days prior to the beginning of your first scheduled class. A 50% refund is available for cancellations of 48 hours or less. No refunds or date changes will be available after the start of class. Make up sessions are \$35.00.

Private Lessons – To cancel or reschedule a private lesson please notify us at least 48 hours in advance. A notice of less than 48 hours will result in a cancellation fee of 100% of the private lesson rate and will be charged to the credit card on file.

Normal Boarding or Board & Train – Cancellations which occur within three (3) days prior to check-in for non-holiday periods and within ten (10) days prior to check-in for holiday periods will result in a charge equal to 20% of your reservation total. And will be charged to the credit card on file.

Printed Name: _____

Signature: _____

Name of Pet(s): _____

Date: _____

Animal Manners Staff Initials: _____



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